TWO 272-16

From:

webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent:

Wednesday, August 03, 2016 2:08 PM

To:

Civilian Police Oversight Agency

Cc: Subject: Harness, Edward; Bustos, Amanda; Contreras, Michelle ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation Interested in Mediation?

First Name

Last Name

Middle Name Home Telephone

Cell or Work Telephone

Best Time to Call Your E-Mail Address

Preferred Language English Date of Birth

Street Address

City

State

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Aug 03, 2016 11:30 AM

Address or Location of the Incident

Chappell and Osuna intersection

Police Employee #1 - Name

Thomas L. Melvin

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

I was involved in a car accident 8/3/2016 at approx 11:30, at the intersection of Osuna and Chappell. Thomas L. Melvin was the responding officer. The accident was not that significant in the scheme of things, but it was pretty upsetting to me, primarily because it was my first significant accident and because I need my car for work. The other parties involved were pretty high energy themselves and to top it off, we did not agree on each others version of the accident.

Officer Melvin was kind, competent and professional in dealing with all of us. His calm demeanor and effective handling of the situation immediately calmed me down. His people management skills minimized the escalating tension between myself and the other party. He also waited with me until help arrived.

I am grateful for his service and really appreciate the skills he brought to the table to make a bad situation as easy as possible.

What Outcome are you Seeking?

I would like Officer Melvin to know he was/is appreciated.

Electronic Signature

TWD 272-16

JWD 273-16

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent: Saturday, August 06, 2016 1:52 PM
To: Civilian Police Oversight Agency

Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation Interested in Mediation?

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Any mid afternoon-PM weekdays

Your E-Mail Address

Preferred Language

english

Date of Birth

Street Address

City

State

ZIP Code

87114

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident Aug 05, 2016 07:00 AM Address or Location of the Incident

Central Ave.(antiques connection) at ATM (Idon't know the address.

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Additional Witness

Statement

JW0273-16

At the time, I did not think to get the officers name or badge #, At 7:00 am I went to get money at the ATM. As I got my wallet out,I was grabbed by the arm by a stocky, muscular black woman with a knife who told me to do exactly what she told me to do. I fought her off, and in the process, I fell. and shouted she's got a knife. She ran off

I then called 911. The dispatcher, the officers who came. (within 5-7 minutes)-there were three at first, then one left. These officers were polite, professional, kind and considerate. When I fell, I got a cut and bruise on my arm. The officers called fire rescue. They came and attended to my injury. They also were professional and thorough. After all information was obtained, they suggested I go to the hospital. I refused and they left.

Today there is allot of bad press Re: police. I would like to commend the police, rescue, and the dispatcher for their kindness, promptness, the care and service I received. Pleas thank anha commend them for me.

What Outcome are you Seeking?

^That these people are notified and recognized and thanked. This attempt to mug me was a difficult experience for me. These people who attended me,made it much easier.

Electronic Signature

JWO 274-16

From:

webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent:

Saturday, August 06, 2016 4:35 PM

To:

Civilian Police Oversight Agency

Cc: Subject: Harness, Edward; Bustos, Amanda; Contreras, Michelle ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

First Name

Last Name

Middle Name Home Telephone

Cell or Work Telephone
Best Time to Call
anytime
Your E-Mail Address

Preferred Language english Date of Birth

Street Address

City

Albuquerque

State

New Mexico

ZIP Code

87120

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

No

Date & Time of the Incident Aug 06, 2016 04:00 AM

Address or Location of the Incident

Police Employee #1 - Name

Officer Garza

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

I had a man who felt like he was breaking into homes, it ended up he was my neighbor and that he was drunk and injured and confused. THe officers (I listened and watched through my peep hole) all three talked calmly and very polietly to the man, making sure he was calm. at first, they couldnt find them, but i saw him again and they came back fast. They told him he scared me and that he needed to keep to himself. They made sure he lived there and that he wouldn't do anything agian. THey followed up immediately calling me. He told me his name was officer garza so I hope there is on record the two other officers that were with him. They made me feel so safe. I was terrified and they made me calm down and helped me feel safe. I want to commend these officers, I am so glad they are on the APD force!

What Outcome are you Seeking?

I hope that they are told how much I appreciate them!

Electronic Signature

JWD 274-16



08-08-10P03:50 RCVD

		JWD275-11	\mathcal{P}	
Official Use ONLY: Date/Time Received:	Received by:	CPC#:	*Assigned to:	_

Civilian Police Oversight Agency (CPOA) Albuquerque Police Department Complaint or Commendation Form

This form can be hand-delivered to the CPOA office located at the Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102

Fax: 505-924-3775 Email: cpoa@cabq.gov Mail: CPOA, P.O. Box 1293 Albuquerque, NM 87103 TTY (800) 659-8331

nuch information as possible below. The CPOA only accepts complaints and commendations for

the Albuquerque Police Depart language interpretation or help (I want to file a: —Complaint	completing this form, p	lease contact the C	POA at 505-924-3	770.	
Information about you: First	Last:		Middle: <u>L.</u>		
Home: ()	Celi/Work ()	Best tir	ne to Call? 9a	am -8pm
Straat				Apt:	
City: Albuquerque		_{State:} NM	Zip Cod	_{le:} <u>87120 </u>	,
Gender: Male/Female/Other F Sexual Orientation: Heterosexual Do you have a Mental Illness? Do you struggle with homelesse		Other:			
Information about the Incide	ent:	AM / PM			
	. N\		ue, NM 871:	20	
JU 444				State	Zip Code
Information about the Albud Name: Officer B. Paig				2492	_
Name:		Man	/I.D. #:		
Are you submitting this form			Did you witness		? myes □No
Additional Witness: Name:		23 10	Phone ()	
Address:					
Street	Apt.	City	ç	itate	Zip Code

STATEMENT

STATEMENT JWD275-16

Briefly summarize what happened (attach additional pages or documents if needed).

ocation, date, time, officer/employee(s) invo	on as possible describing the incident in full detail including: plyed, and witnesses.					
f names are not known, please include a detailed description of the officer(s) involved.						
See attached written statement.						
	<u> </u>					
	7010 — — — 10 11 DANS D					
	<u> </u>					
Signeds	\$947155A					
E						
What outcome are you seeking? I believe Officer B. Paige should be	commendated for a service well done.					
	of commendation added to his personel file.					
The chould died receive direction						
•	ment is true and factual to the best of my knowledge and					
will become public record once filed.	and in the Chillian Police Oversight Agency office for an					
interview or to provide other investig	pear in the Civilian Police Oversight Agency office for an ative assistance, as necessary.					
	it is unlawful and against APD Policies for anyone to retaliate					
against me for the filing of this comple						
1	8/2/2016					
Signature	Date					
Signature						
OFFICE USE ONLY: APD Personnel who receive a	misconduct complaints must notify a supervisor immediately. Supervisor e end of the shift following the shift in which the complaint was received.					
•	Date: 8/2/2016 Time Received: AM / PM					
APD Supervisor Signature:	Date: Time Received: AM / PM					

JWD275-16

I would like to commend one of your Police Officer's for being very professional and genuinely concerned regarding my contact with your Police Department.

On August 2, 2016, I had reason to contact your Police Department dispatch to report an abandoned home in my neighborhood that had the front door recently kicked in. I asked your dispatcher if an Officer could respond to my residence.

I was very fortunate to have Officer B. Paige, Badge number 2492 come to my home. Not only did he come in a timely fashion in relation to my original contact with dispatch but he was genuinely concerned with my initial report and was knowledgeable with the abandoned home in question. I cannot express to you enough how professional and courteous he was. As a retired Police Officer myself from Pleasanton California, I felt the need to write and tell you that Officer Paige is an asset to your department. In today's climate regarding Police Officer's and the outward concern displayed by Officer Paige, I felt it important to relay to you the positive's your Officer's display. This might be a small act but Officer Paige did an outstanding job representing your department and satisfied my concerns for my neighborhood.

Kindest of Regards,

JWD 276-16

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent: Saturday, August 13, 2016 5:25 AM

To: Civilian Police Oversight Agency

Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation Interested in Mediation?

First Name
Last Name
Middle Name
Home Telephone
Cell or Work Telephone
Best Time to Call
Your E-Mail Address
Preferred Language
Date of Birth

Street Address

City

Albuquerque

State

New Mexico

ZIP Code

87109

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Address or Location of the Incident

Inside. The property boundaries of Aztec Village Apartments.

Police Employee #1 - Name

Garcia's. G.Candelaria, M. Shook,

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

All other officers and ems and firefighters who have helped during each call

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Yes

Submitting for Someone Else - if "Yes"

"Daniel Garcia, Nikki Garcia, Brian Burns, "Pascuale *", "Anthony*",

Did You Witness this Incident?

No

Additional Witness

Too many incidents to know all subjects involved.....

Statement

Approximately 5 calls starting in 2014...all officers were courteous helpful and informative they diffused each situation with calm authoritative compassion. Thank you for your service, we support you however we can as a community.

JWD276-16

What Outcome are you Seeking?

Safety for the community, thank you for the vast strides within the amazing first responder system that is in place. I hope we can all continue to work together to mature and love one another again as a community should. God bless You Courageous Men and Women, we wouldn't be safe without you guys.

Electronic Signature

ANONYMOUS

JWD277-16

From:

webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent:

Thursday, August 18, 2016 10:04 AM

To:

Civilian Police Oversight Agency

Cc:

Subject:

Harness, Edward; Bustos, Amanda; Contreras, Michelle ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

First Name

Last Name

Middle Name

Home Telephone

505

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

Albuquerque

State

New Mexico

ZIP Code

87102

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Aug 16, 2016 08:00 AM

Address or Location of the Incident

Police Employee #1 - Name

J. Isler

Police Employee #1 - ID or Badge Number

5549

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

While I did not witness the theft of our Ford F350 Diesel Truck from our driveway, I saw how quickly APD responded. Officer J. Isler and his partner arrived to take the report in a very timely manner. They were very thorough, respectful, and compassionate.

Because of their quickness to respond and file the incident report, and thanks to the inter-agency network, the truck was recovered by the Los Lunas Police Department in 24 hours.

What Outcome are you Seeking?

We are seeking to have our gratitude conveyed to Officer Isler and his partner.

Electronic Signature

JW0277-16

TWD278-16

From:

webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent:

Friday, August 19, 2016 8:06 AM

To:

Civilian Police Oversight Agency

Cc: Subject: Harness, Edward; Bustos, Amanda; Contreras, Michelle ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

First Name

Last Name

Middle Name Home Telephone

Cell or Work Telephone

Best Time to Call

anytime

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

Phoenix

State

Arizona

ZIP Code

85001

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Aug 19, 2016 10:00 AM

Address or Location of the Incident

Records- I am in Investigator for

Insurance. I called seeking information on a crash and

Annalee, ID 2914 was fantastic. She fully understood my needs and explained it clearly to me. And so polite and understanding. A true asset to APD. Thank you!

Police Employee #1 - Name

Annalee

Police Employee #1 - ID or Badge Number

2914

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

See above. Just a note to say thanks for being kind, knowledgable, and understanding of my needs

What Outcome are you Seeking?

Just for her to be recognized for a great job.

Electronic Signature

JWD 278-16

JWD 279-16

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent:Saturday, August 20, 2016 2:36 PMTo:Civilian Police Oversight Agency

Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation Interested in Mediation?

First Name

Last Name

Middle Name

Home Telephone Cell or Work Telephone

Best Time to Call

any

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

Champlin

State

MN

ZIP Code

55316

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Aug 06, 2016 03:20 PM

Address or Location of the Incident

Parking lot near Old Town

Police Employee #1 - Name

T Wolffbrandt

Police Employee #1 - ID or Badge Number

4768

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Nο

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

No

Additional Witness

Statement

We had just arrived from out of town. It was around noon and we could not get into our hotel till 3:00. We decided to have lunch and shop at Old Town. We parked in a paid lot facing a 4 lane street. When we returned to our vehicle a little after 3:00 PM,it had been cleaned out with the exception of suitcases of clothing and dirty clothing. My husband suffered kidney cancer this past year. I too am on several medications. They took our medications, my contact lenses, glasses, orthodontic retainer, my cameras with all our vacation pictures, and anything else not glued into place. We were in the 8th day of a 3 week trip. Understandably, we were very upset. The officer that came out, T. Wolffbrandt was so kind and patient with us. Though this may be routine for you, he understood what an upsetting experience it was for us. In MN, we routinely leave stuff in our vehicle without even a second thought, so this was unthinkable. I can't tell you how much it meant to us that the officer was so kind at this very upsetting time for us. It is very easy to become complacent to what you may consider routine and minor, he did not. It was extremely upsetting and stressful knowing we were without medications, contacts, glasses and orthodontic retainer. Unfortunately we had to cut our trip short and head home due to the inability to get some of our medications. We always honor, respect, and thank the police for their service. I want to take this opportunity to thank the kind officer, it made an experience that was traumatic to us less so.

What Outcome are you Seeking?

That this police officer and all police officers know how much they are appreciated for their service. Electronic Signature

JWD279-16

JWD280-16

From:

webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent:

Wednesday, August 24, 2016 8:53 AM

To:

Civilian Police Oversight Agency

Cc:

Harness, Edward; Bustos, Amanda; Contreras, Michelle ABQ Police Complaint or Commendation Form Submission

Subject:

I Want to File A:

Commendation

Interested in Mediation?

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Any time on mobile.

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

Los Lunas

State

NM

ZIP Code

87031

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Aug 22, 2016 05:00 PM

Address or Location of the Incident

Northbound on I-25, immediately south of the Montgomery/Montano Exit.

Police Employee #1 - Name

Officer J. Hunt

Police Employee #1 - ID or Badge Number

2832

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

I had been rear ended and was waiting for an officer to arrive to take a report. Officer Hunt arrived and acknowledged we had been waiting a while. He quickly and efficiently completed the report and was willing to drop me off at a car rental place, so I wouldn't be left on the freeway once my car was towed.

TWD 280-16

What Outcome are you Seeking?

No requested outcome... just wanted to acknowledge Officer Hunt's willingness to go above and beyond to help me when my day was going pretty badly.

Electronic Signature

JWD281-16

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent: Thursday, August 25, 2016 8:22 AM
To: Civilian Police Oversight Agency

Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation Interested in Mediation?

First Name

Last Name

Middle Name Home Telephone Cell or Work Telephone

Best Time to Call 9am to 4pm Your E-Mail Address

Preferred Language english Date of Birth

Street Address

City

El Paso

State

Texas

ZIP Code

79907

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Jul 13, 2016 11:55 AM

Address or Location of the Incident

E.Central and Oak Intersection

Police Employee #1 - Name

S. Romero

Police Employee #1 - ID or Badge Number

3101

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

APD Officer Romero responded to our Vehicle Accident and Immediately was concern for every ones Safety and accessed the Accident in a very nonprofessional Manner. I am from EL PASO, Texas and was on my way to Denver on a Soccer College ID Camp with my Son and had to pick up an Inhaler at a CVS drug Store close by the Intersection of Central st and Oak ave when we had the Accident. Officer Romero and the Albuquerque FD made sure that we were not hurt or injured and offered assistance if we needed it.but it is after the Fact of the accident that Officer Romero Help me when I needed the Accident Report and contacted me viva E-mail that the Report was Ready. I want to Command APD Officer Romero for Her service and Professionalism I have heard of the bad reputation of the APD and I am pleased that it was not True from this Experience

What Outcome are you Seeking?

for Officer Romero Supervisor to knowledge the fine work done Thank you!

Electronic Signature

JWD 281-16

JUD282-16

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent: Tuesday, August 30, 2016 3:32 PM
To: Civilian Police Oversight Agency

Cc:Harness, Edward; Bustos, Amanda; Contreras, MichelleSubject:ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation Interested in Mediation?

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call
Retired anytime
Your E-Mail Address

Preferred Language English Date of Birth

Street Address

City

State ZIP Code

87047

Gender

Race

Ethnicity

Sexual Orientation
Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Aug 29, 2016 08:50 AM

Address or Location of the Incident

I 25 south before Martin Luther King Blvd Exit

Police Employee #1 - Name

D. Chavez

Police Employee #1 - ID or Badge Number

#2883

Police Employee #2 - Name

Accident case #

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

On 9/29/16 at about 0850 on I-25 S, I was hit from behind by another vehicle as I was trying to exit the freeway. I had to do a panic stop because of the vehicle in front of me had just rear ended the vehicle ahead of her. Thankfully, I was able to stop in time and nobody was hurt. The gentleman behind me who could not stop, hit me. He then called 911. About 10 minutes or so latter, the Help truck arrived behind us and checked on our well being. Then, about 20 minutes latter, Officer Chavez arrived on his motorcycle and took charge. He was very courteous to the four of us and for our welfare. After accessing the situation and asking if any body needed medical help, (we did not) he then got our information, told us the correct steps to take to obtain the accident report and to contact our insurance companies. This was 2 separate accidents

He then went to the other accident ahead of us and I assume, repeated what he had told us. The last thing he did for us before we left, was to direct the ongoing traffic away from us, so we could safely re enter the freeway.

In this day and age of Police bashing and bad mouthing of APD and all other Law Enforcement Officers, I felt I had to give, what we say in the USN, a 'BZ'. That means 'outstanding job'. Thank him for me please! Chief Petty Officer USN Retired.

What Outcome are you Seeking?

To tell him we appreciate him and the rest of all officers who serve.

Electronic Signature

JWD 282-14